

# Dial 2-CARE

## The UTMB Employee 24/7 Connection to Care

**(409) 772-CARE (2273)**

The UTMB Access Center (once known as the HealthCare Hotline or the Call Center) has developed a 24/7 Employee Care Service Advocacy Program to facilitate health care services for UTMB employees.

Simply dial a single number, (409) 772-CARE (2273), to receive assistance with any aspect of your health care or that of a family member. The “2-CARE” team is standing by to help make appointments, answer health care questions and resolve service issues.

The “2-CARE” team will strive to make your appointment immediately while you are on the phone. However, if they need to work with a particular clinic or physician to accommodate your schedule, you will receive a follow-up call within one business day.

“2-CARE” also works for resolving a routine or complex service issue at any UTMB hospital or clinic. Simply dial (409) 772-CARE (2273) to report the problem and the issue resolution process begins immediately (or as appropriate for your particular situation).



*Simply dial “2-CARE” for  
an appointment with the  
UTMB Access Center*

**We look forward to serving  
you and your family.**



**(409) 772-CARE (2273)**

[www.utmbhealthcare.org](http://www.utmbhealthcare.org)