

Program Objectives	Relate to Strategic Plan Objective	Student Learning Outcomes	Criteria for Measurement	Achievement Measures	Use of Results/Changes Made	Budget Implications	Institutional Implications
Provide a debt management Seminar to all Students to ensure they have a clear understanding of debt responsibilities, practical ways to reduce indebtedness while in school, and ways to manage finances later in their career.		Practical Competency	Completion of an evaluation form by attendees to determine if they have a better understanding of debt responsibilities; practical ways to reduce indebtedness while in school; and ways to manage finances later in their career. We will also request suggestions for other topics.	Our goal is to have at least a 60% positive response.	Use responses to determine what changes or enhancements should be made	None, as lenders can provide the expertise	Students become more cognizant of the impact of borrowing monies and the resultant high debt, and perhaps can reduce the amount of indebtedness. As alumni, they will be more aware of the impact of loan default and will repay institutional loans, which will make more funds available to other students.
Analyze the effectiveness of the Federal Work Study Program in reducing debt.		Persistence and academic Achievement;	Survey the participating students to determine if FWS provided needed financial aid that lowered the amount of debt for the student.	Our goal is to have at least a 60% positive response.	If the response is positive, then we can request additional funds and encourage more students to participate	Institution must match 25% of the Federal monies allocated	The institution will benefit if our students complete the program will less indebtedness (good recruiting tool).
Provide opportunities for civic engagement with the FWS program		Civic Engagement	Survey the participating students to ensure that the students have had positive experiences.	At least 60% would have a positive response	If the responses are positive, we can review the opportunity to expand these opportunities in the community.	Institution must match 25% of the Federal monies allocated	The institution will benefit if our students complete the program will lessen indebtedness (good recruiting tool). It would make UTMB more visible in a positive light because of the outreach opportunities.

Provide effective Enrollment Services to students.		Practical Competency; Persistence and academic Achievement	Rating on the SGA Survey	Positive Response of 90% or higher	The ratings and the comments are reviewed by Enrollment Services and changes and innovations are made in response. Enrollment Services communicates these changes to the student body via the Enrollment Services website.	Dependent on the issue, additional staff, technical support, space, etc. is required to meet the needs of the students.	Satisfied students help with the recruitment effort. Alumni are more likely to contribute if their experience was good.
Provide adequate financial resources for students		Persistence and academic Achievement;	Review the financial aid resources each year to ensure that the Cost of Attendance is covered by Financial Aid Programs	Our goal is to have 100% of the Cost of Attendance available.	If cost of attendance is less than available funds, explore other funding sources.	None	UTMB can utilize the fact that funding is available as a recruitment tool.
Provide professional development and training to Staff members		Persistence and academic Achievement;	The results of the SGA survey will provide customer feedback, while U-Count Survey will provide the affect of the training on the staff	Our goal is to have a positive response from both groups	Review comments, identify successes and weakness	Cost for travel and conference costs, training materials	Higher budget for travel and training; more satisfied customers and staff.