

UTMB Furniture Drivers

May 24, 2021

Overview

The following drivers represent the overarching strategy and global requirements for UTMB's new furniture standard. Furniture drivers were developed as a result of benchmarking peer institutions and engaging UTMB subject matter experts to understand what's most important in a furniture standard.

Furniture solutions will reflect UTMB's mission of improving health and wellbeing	Furniture dealers will be responsive and provide a high level of service in Galveston	Furniture solutions will provide the best value and balance initial cost with extending useful life	Furniture products and specifications will be appropriate for the intended use and application
- Furniture solutions for individual workspaces will provide access to daylight and views - Ergonomics will be at the forefront of furniture solutions to meet individual needs and comfort - Furniture solutions will be intuitive and easy to use - Furniture finishes will consider biophilic features that mimic nature, such as color, texture, and/or patterns. - Furniture solutions for individual workspaces will adhere to guidelines published by ANSI/HFES 100 - 2007 <i>Human Factors Engineering of Computer Workstations</i> - Furniture solutions will aim to create healthier interior environments by reducing VOC emissions where 95% of new commercial and healthcare furnishings, in cost, comply with <i>ANSI/BIFMA e3-2011 Furniture Sustainability Standard sections 7.6.1 or 7.6.2</i> - Furniture solutions for healthcare settings will strive to meet guidelines published in <i>Healthier Hospitals Guidance for Manufacturers to Achieve Healthy Interiors: Furniture and Furnishings Criteria</i>	- Must provide a typical response time of 3 business days max. to be on-site and evaluate standard warranty, service or maintenance requests - Must offer full planning and design services for a variety of project complexities, budgets, and sizes. - Must provide a dedicated account representative that will service all UTMB locations, including Galveston. - Must provide existing inventory/storage services - Must use experienced, certified, and proficient installers - Must work with UTMB electronic document management systems (e.g. E-builder or other UTMB software) - Must create a project tracking and reporting tool to in collaboration with UTMB, and distribute updates weekly	- Furniture solutions will incorporate materials and construction methods for increased durability - Preference for furniture manufacturer(s) to be on a UT Alliance Contract and/or other UT System accredited Group Purchasing Organization (GPO) or local agreement with UTMB - State of Texas good faith effort program to seek furniture manufacturer(s) and dealers that are Historically Underutilized Businesses (HUB). - Abide by UTMB Purchasing requirements stated in Rider 103: General Terms and Conditions, unless stated otherwise - Abide by UTMB Purchasing Seller's Security Clearance Requirements - Furniture solutions must have a minimum 10 year warranty on parts and labor. Ambulatory seating much support weight limit of at least 300 lbs.	- Furniture solutions must meet or exceed <i>ANSI/BIFMA standards for Furniture, Comfort, Safety, Sustainability and Durability</i> of commercial and healthcare interiors - Healthcare furniture solutions will adhere to <i>BIFMA Healthcare Furniture Design- Guidelines for Cleanability</i> - Healthcare furniture solutions shall aim to improve patient, staff and provider outcomes in referencing <i>Furniture Design Features and Healthcare Outcomes: Evidence-Based Design Checklist</i>, where applicable to ambulatory settings - The planning of furniture in healthcare spaces shall reference the latest edition of <i>FGI Guidelines for Design and Construction of Hospitals</i> and <i>Guidelines for Design and Construction of Outpatient Facilities</i> for evolving healthcare practices and needs
Furniture solutions will be inclusive of diverse work styles, sizes and physical ability	Furniture solutions will support modular planning, flexibility and reconfiguration with minimal cost	Furniture standard will be a lean, 'kit-of-parts' with pre-determined options for customization and choice	Furniture standards will help build a unified brand and image that reflects our values, from collaboration to compassion
- A variety of furniture solutions for collaborative and individual workspaces, both informal and formal, will be developed to support a range of work modes - Furniture solutions will accommodate a range of persons of size and stature, minimum 20% in public or patient settings - Provide accessible furniture solutions in communal areas - Furniture components will be easily adjustable to support individual needs and preferences - Furniture 'kit-of-parts' will support interdisciplinary needs of staff while considering equity across the organization	- Primary and secondary workspaces at individual workspaces will be non-handed, standard sizes that can move from open workstations to private office for maximum flexibility - Finishes for furniture solutions at individual workspaces will be consistent regardless of the occupant's title - Furniture solutions will be freestanding to mitigate damage to partitions from wall-mounted applications and/or modification of furniture panels, which can become costly over time	- Collection of freestanding individual furniture components that allows for ultimate user flexibility of space within planning modules - Furniture 'kit-of-parts' increases speed to reconfigure and/or move - Furniture 'kit-of-parts' requires less specialized trades for moves - Furniture 'kit-of-parts' reduces cost for design and dealer's labor services - Furniture 'kit-of-parts' will be based on readily available products and include quick-ship components to the extent possible	- Furniture solutions that enhance first impression, visitor experience and perception of comfort, security and care will help realize potential for competitive advantage and lead to repeat visits for patients, visitors and staff - Quality and thoughtfulness of furniture solutions exemplify how UTMB values patients and staff - Furniture standards will incorporate open and shared meeting spaces to support and improve employee coordination, collaboration and engagement - Ambulatory furnishings will have a consistent aesthetic, regardless of patient payer mix