

**University Student Services
Student Satisfaction Ranking Comparisons
2002 - 2006**

Category	Office	GSBS					SAHS					SOM					SON					MD/PHD					ALL Schools					
		2002	2003	2004	2005	2006	2002	2003	2004	2005	2006	2002	2003	2004	2005	2006	2002	2003	2004	2005	2006	2002	2003	2004	2005	2006	2002	2003	2004	2005	2006	%
Professionalism																																
	ES/Financial Aid	92	92.9	93.7	91.2	93.9	95	90	95.7	89.4	93.5	97.8	94.1	98.7	93.7	95.8	97.6	94.2	92.9	97.7	92.1	100	80	90.9	100	100	92.8	93.2	95.9	92.62	94.5	1.88
	ES/Registrar	90.7			98.9	96.1	91.9			100	95.1	93.5			98	96.3	90.9			100	94.5	93			100	100	96			99.02	96.2	3.58
	Student Life	72	76.6	94.9	91.6	96.6	98	100	100	94.4	93.4	96.9	97.1	98.2	98.7	99.2	97.8	95.1	97	94.2	95.5	90	85.7	100	100	100	93.7	94.5	97.7	96.2	97.2	1
	Wellness/Health	77.9	85.4	84.9	87.1	92.2	96.8	88.9	96.9	94.4	88.2	91	90.2	89.1	87.7	92.6	85.7	96.1	86.4	95.8	90.8	88.8	100	75	100	92.9	88.9	90.4	89.3	90.9	91.8	0.91
	Wellness/Counseling	88	81.5	90.9	86.4	93.8	90	93.3	96.5	95.2	92.6	95.5	100	96.9	98.3	94.3	93	100	89.5	96.9	97.7	100	83.3	100	100	100	93	95.8	94.8	94.8	94.6	-0.25
	My Student Affairs Office	97.5	95	90.1	95.1	94.9	96.8	98.3	100	100	97.4	92.5	90.3	92.8	96	96.3	93.9	96.5	92.2	88.7	92.6	80	83.3	100	100	100	93.8	93.6	93.5	94.5	96.1	1.56
Meets Need																																
	ES/Financial Aid	87.4	75.9	87.1	83.3	93.4	95	98	94.1	83	94.7	96	90.7	95.6	89.3	91.2	98.7	91.1	87.7	89.1	89.3	100	90.9	90.9	85.7	100	95	89.6	92.2	88.2	91.8	3.6
	ES/Registrar	83.7			97.5	96.9	85			98	92.6	97			96.4	95.5	93.8			100	96.1	93			100	100	87.5			97.9	95.3	7.1
	Student Life	57	61.7	85.3	75.4	93.8	92	97.6	92.9	95.9	87.7	92	93.2	97	95.9	97.4	92.8	91.7	87.1	89.8	92.2	90.9	83.3	100	85.7	90	86.7	88.5	92.8	91.5	94.3	2.78
	Wellness/Health	70	76.9	83.6	80	83.6	92	88.5	96.9	88	86.7	83	80.5	88.3	84.3	85.2	87.5	90	82.9	94.3	88.9	80	100	100	83.3	92.3	83	82.5	87.9	86.9	86.6	-0.31
	Wellness/Counseling	90.9	63	88.1	71.8	85.1	86	87.1	100	89.4	77.8	90	95.9	95.4	92.5	87.6	92.5	95.5	81.3	96.5	87.5	100	80	100	100	100	90	88.3	92.4	88.2	87	-1.24
	My Student Affairs Office	85	79.5	90	92.5	94.4	95	98.1	95.4	98.1	96.2	88.7	86	92.6	94.6	96	95	92.3	82.2	88.1	90.5	90	80	90	100	100	90	89	90.9	93.3	95.3	1.99
Student Opinion Tally																																
Overall Satisfied with Student Services		93	84.6	90.1	98.1	95.6	100	95.3	94.5	95.5	97.8	97.8	97.6	98	96.2	99.2	94.7	91.2	97.5	94.6	97.6	93.7	84.6	100	100	100	96.8	94.1	95.8	96.5	97.9	1.42
Around Campus Tally																																
Quest		48.8	62.9	74.5	76.7	88.2	87.8	90.9	95.8	100	84.9	94	93.1	93.4	90.4	94.6	90.9	90.9	94.9	94.1	98.3	100	100	100	71.4	100	86.5	87.9	90.8	89.9	93.4	3.46
Yearbook		48.9	51.2	60.3	68.6	82.9	92.7	82.2	95.7	88.6	89.7	88.8	88.2	83.7	90.9	92.2	90.92	87.9	86	78.8	90.5	92	100	77.8	100	100	85.8	81.8	82.1	83.1	89.9	6.77
Jamail		86.5	75	82.1	85.5	80.6	94	94.9	93	90.2	92.9	86.7	90.5	87.8	89.9	91.1	95	95.5	95.7	91.9	90.8	97.5	75	92.3	91.6	85.7	88.8	89.6	88.5	89.8	89.6	-0.18