

Student Services - Staff Professionalism

ALL SCHOOLS

Tuesday, June 28, 2005

NUMBER OF RESPONDENTS TO EACH CATEGORY

	Rank*	Excellent (1)	Very Good (2)	Good (3)	Fair (2)	Poor (1)	<i>n</i>	<i>x</i>	Percent Favorable
Alumni Field House	3.8	186	121	49	16	2	374	4.26	95.19%
Bookstore	4.6	181	182	84	28	4	479	4.06	93.32%
Bursar's Office (tuition and fees payment)	5.7	134	158	67	13	4	376	4.08	95.48%
E-connect (on-line registration services)	4.7	182	164	55	15	4	420	4.20	95.48%
Enrollment Services: Financial Aid	4.2	171	125	43	17	10	366	4.17	92.62%
Enrollment Services: Registrar	4.6	210	142	51	4	0	407	4.37	99.02%
Food Service	5.7	80	122	117	70	30	419	3.36	76.13%
Information Services Help Desk (computing)	6.1	196	103	42	10	5	356	4.33	95.79%
Learning Resource Center (SAHS/SON)	5.0	126	59	13	2	1	201	4.53	98.51%
Legal Services for Students	6.3	22	15	5	4	4	50	3.94	84.00%
Library	4.6	196	165	66	15	4	446	4.20	95.74%
Ombudsman Services	7.2	32	15	6	3	1	57	4.30	92.98%
Parking Office	7.2	86	109	67	21	15	298	3.77	87.92%
Police Department	6.8	108	57	29	8	3	205	4.26	94.63%
Student Affairs Office (Your School)	5.3	197	87	27	12	6	329	4.39	94.53%
Student Life (student activities)	5.8	193	100	37	13	0	343	4.38	96.21%
Student Wellness: Counseling Services	5.0	76	42	28	8	0	154	4.21	94.81%
Student Wellness: Health Services	4.9	150	109	51	26	5	341	4.09	90.91%

(sample population = 516)

* Rank (1 is most important, 10 is least important, 0 is no response)

From: [UTMB Student Survey, 2005](#)

Student Services - Service Meets Student Needs (% Of Time)

ALL SCHOOLS

Tuesday, June 28, 2005

NUMBER OF RESPONDENTS TO EACH CATEGORY

	Rank*	100-90% (4)	89-80% (3)	79-70% (2)	< 70% (1)	<i>n</i>	<i>x</i>	Percent Favorable
Alumni Field House	3.8	269	64	8	8	349	3.70	95.42%
Bookstore	4.6	275	132	32	10	449	3.50	90.65%
Bursar's Office (tuition and fees payment)	5.7	244	90	15	6	355	3.61	94.08%
E-connect (on-line registration services)	4.7	298	105	22	7	432	3.61	93.29%
Enrollment Services: Financial Aid	4.2	225	75	24	16	340	3.50	88.24%
Enrollment Services: Registrar	4.6	302	72	5	3	382	3.76	97.91%
Food Service	5.7	98	138	87	73	396	2.66	59.60%
Information Services Help Desk (computing)	6.1	243	65	18	6	332	3.64	92.77%
Learning Resource Center (SAHS/SON)	5.0	151	34	7	1	193	3.74	95.85%
Legal Services for Students	6.3	28	10	6	5	49	3.24	77.55%
Library	4.6	262	126	22	13	423	3.51	91.73%
Ombudsman Services	7.2	36	9	0	6	51	3.47	88.24%
Parking Office	7.2	154	79	24	19	276	3.33	84.42%
Police Department	6.8	131	34	12	5	182	3.60	90.66%
Student Affairs Office (Your School)	5.3	224	56	14	6	300	3.66	93.33%
Student Life (student activities)	5.8	228	55	18	8	309	3.63	91.59%
Student Wellness: Counseling Services	5.0	87	33	8	8	136	3.46	88.24%
Student Wellness: Health Services	4.9	197	77	23	18	315	3.44	86.98%

(sample population = 516)

* Rank (1 is most important, 10 is least important, 0 is no response)

From: [UTMB Student Survey, 2005](#)

Around Campus Tally

ALL SCHOOLS

Tuesday, June 28, 2005

NUMBER OF RESPONDENTS TO EACH CATEGORY

	Rank*	Strongly		Neither	Strongly		<i>n</i>	<i>x</i>	Percent Favorable
		Agree (5)	Agree (4)		Disagree (2)	Disagree (1)			
Tuition and fees are appropriate.	2.3	123	243	48	48	19	481	3.84	84.53%
Parking cost is reasonable.	5.0	98	225	63	66	19	471	3.67	79.17%
Student E-news and e-announcements are a good way to find out about student life.	6.5	141	253	55	18	8	475	4.05	93.81%
Library resources are sufficient.	4.3	120	284	36	33	3	476	4.02	91.82%
Jamail Student Center amenities are appropriate	6.2	80	237	120	35	1	473	3.76	89.80%
UTMB apartments are an attractive option.	5.6	18	39	250	85	70	462	2.68	26.89%
Quest New Student Weekend was a positive introduction to UTMB.	6.7	92	123	221	17	7	460	3.60	89.96%
Internet access at UTMB is sufficient.	4.8	192	230	16	31	8	477	4.19	91.54%
Student Government Association is effective as a voice for students.	6.6	57	176	184	39	11	467	3.49	82.33%
UTMB Dorms are inviting.	5.5	6	25	229	105	93	458	2.45	13.54%
Syndrome (yearbook) is a reasonably priced (\$17 a year) memento.	7.2	79	178	156	41	11	465	3.59	83.17%
Mega Life Insurance coverage is adequate.	4.3	15	60	240	72	80	467	2.70	33.04%
Grounds and buildings are adequately maintained.	7.1	98	295	38	36	5	472	3.94	90.55%
Custodial services are adequate.	7.0	111	268	56	31	5	471	3.95	91.33%
Student email services are sufficient.	5.4	169	263	13	27	4	476	4.19	93.30%
Student computing resources at UTMB are sufficient.	5.6	153	248	24	36	5	466	4.09	90.72%
Study space is adequate.	5.1	89	217	52	96	18	472	3.56	72.86%

(sample population = 516)

* Rank (1 is most important, 10 is least important, 0 is no response)

From: [UTMB Student Survey, 2005](#)

NUMBER OF RESPONDENTS TO EACH CATEGORY

	Rank*	Strongly Agree (5)	Agree (4)	Neither (3)	Disagree (2)	Strongl Disagree (1)	<i>n</i>	<i>x</i>	Percent Favorable
Student Parking availability is adequate.	4.2	19	86	73	161	136	475	2.35	26.12%

(sample population = 516)

* Rank (1 is most important, 10 is least important, 0 is no response)

Student Opinion Tally

ALL SCHOOLS

Tuesday, June 28, 2005

NUMBER OF RESPONDENTS TO EACH CATEGORY

	Strongly Agree (5)	Agree (4)	Neither (3)	Disagree (2)	Strongly Disagree (1)	<i>n</i>	<i>x</i>	Percent Favorable
I would enroll at UTMB if given the choice again.	201	203	30	26	23	483	4.10	89.18%
My education at UTMB prepares me adequately for success in my future professional role.	180	232	38	23	8	481	4.15	93.00%
My education at UTMB prepares me adequately for success on national board examinations.	127	172	143	20	15	477	3.79	89.52%
I am excited about my chosen career field.	295	144	24	14	1	478	4.50	96.70%
I am overall satisfied with student services (Enrollment Services, Student Wellness and Student Life) at UTMB.	188	257	20	16	0	481	4.28	96.53%
Students input is valued in curriculum development.	118	215	57	59	32	481	3.68	78.54%
Students are treated with respect and courtesy by faculty.	145	248	35	36	17	481	3.97	88.12%
There is racial/ethnic harmony at UTMB.	159	239	57	18	9	482	4.08	93.65%
I am often overwhelmed by school.	83	148	47	171	28	477	3.18	53.72%
Sexual harassment is a problem at UTMB.	8	12	91	212	158	481	1.96	5.13%
Professionalism is important at UTMB.	184	243	21	21	12	481	4.18	92.83%
UTMB has a positive image that helps recruitment.	120	241	71	39	7	478	3.90	88.70%
Students have a sense of pride in UTMB as an educational institution.	118	210	83	54	12	477	3.77	83.25%
Discrimination based on sexual orientation exists at UTMB.	6	23	135	186	131	481	2.14	8.38%
UTMB campus is safe and secure.	98	297	53	28	3	479	3.96	92.72%
I like Galveston Island as a place to live and go to school.	67	200	85	87	44	483	3.33	67.09%
UTMB provides services that support our diverse student population.	109	259	92	16	2	478	3.96	95.34%

(sample population = 516)

From: [UTMB Student Survey, 2005](#)

NUMBER OF RESPONDENTS TO EACH CATEGORY

	Strongly Agree (5)	Agree (4)	Neither (3)	Disagree (2)	Strongl Disagree (1)	<i>n</i>	<i>x</i>	Percent Favorable
Cheating is not a problem at UTMB.	59	179	122	99	22	481	3.32	66.30%

(sample population = 516)

From: UTMB Student Survey, 2005

Demographics

ALL SCHOOLS

Tuesday, June 28, 2005

GRADUATE SCHOOL

Pre-candidacy

Biomedical Sciences: 64
Medical Humanities: 6
Nursing (doctoral): 3

Post-candidacy

Biomedical Sciences: 36
Medical Humanities: 1
Nursing (doctoral): 2

MEDICAL SCHOOL:

Medicine I: 63
Medicine II: 54
Medicine III: 40
Medicine IV: 35

M.D./Ph.D.: 14

ALLIED HEALTH

Clinical Laboratory Sciences: 7
Occupational Therapy: 4
Physical Therapy: 17
Physician Assistant: 39
Respiratory Care: 1

Enrolled in Clinical: 0
Laboratory Sciences Distance Learning Classes

NURSING SCHOOL

Accelerated BSN: 3
2yr progression BSN: 54
3yr progression BSN: 16
RN-BSN: 18
Masters: 21
Enrolled in Masters: 6
Distance Learning
Post Masters: 0

(sample population =) 516

From: [UTMB Student Survey, 2005](#)

GRADUATE SCHOOL

Pre-candidacy

Biomedical Sciences: 0
Medical Humanities: 0
Nursing (doctoral): 0

Post-candidacy

Biomedical Sciences: 0
Medical Humanities: 0
Nursing (doctoral): 0

MEDICAL SCHOOL:

Medicine I: 0
Medicine II: 0
Medicine III: 0
Medicine IV: 0

M.D./Ph.D.: 0

ALLIED HEALTH

Clinical Laboratory Sciences: 0
Occupational Therapy: 0
Physical Therapy: 0
Physician Assistant: 0
Respiratory Care: 0

Enrolled in Clinical: 0
Laboratory Sciences Distance
Learning Classes

NURSING SCHOOL

Accelerated BSN: 0
2yr progression BSN: 0
3yr progression BSN: 0
RN-BSN: 0
Masters: 0
Enrolled in Masters: 0
Distance Learning

Post Masters: 1

(sample population =) 516

From: [UTMB Student Survey, 2005](#)