

# Student Services - Staff Professionalism

ALL SCHOOLS

Monday, June 19, 2006

## NUMBER OF RESPONDENTS TO EACH CATEGORY

	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Poor (1)	<i>n</i>	$\bar{x}$	Percent Favorable
Academic Support Services (tutoring, learning assistance)	226	85	18	8	5	342	4.52	96.20%
Alumni Field House	259	145	57	16	5	482	4.32	95.64%
Bookstore	223	215	96	35	9	578	4.05	92.39%
Bursar's Office (tuition and fees payment)	171	169	84	13	11	448	4.06	94.64%
E-connect (on-line registration services)	234	193	85	16	4	532	4.20	96.24%
Enrollment Services: Financial Aid	228	124	61	13	11	437	4.25	94.51%
Enrollment Services: Registrar	262	153	66	14	5	500	4.31	96.20%
Food Service	103	160	149	59	37	508	3.46	81.10%
Information Services Help Desk (computing)	225	134	64	17	9	449	4.22	94.21%
Learning Resource Center (SAHS/SON)	138	85	32	5	3	263	4.33	96.96%
Legal Services for Students	33	19	11	7	7	77	3.83	81.82%
Library	280	206	64	9	6	565	4.32	97.35%
Ombudsman Services	38	16	14	2	9	79	3.91	86.08%
Parking Office	142	107	84	29	23	385	3.82	86.49%
Police Department	131	85	42	12	8	278	4.15	92.81%
Services for Students with Disabilities	30	11	6	4	4	55	4.07	85.45%
Student Affairs Office (Your School)	265	117	33	11	6	432	4.44	96.06%
Student Life (Student Organizations and campus)	287	123	41	10	3	464	4.47	97.20%
Student Wellness: Counseling Services	107	68	33	6	6	220	4.20	94.55%

(sample population = 614 )

**NUMBER OF RESPONDENTS TO EACH CATEGORY**

	<b>Excellent (5)</b>	<b>Very Good (4)</b>	<b>Good (3)</b>	<b>Fair (2)</b>	<b>Poor (1)</b>	<b><i>n</i></b>	<b><math>\bar{x}</math></b>	<b>Percent Favorable</b>
<b>Student Wellness: Health Services</b>	209	150	67	26	12	464	4.12	91.81%

(sample population = 614 )

# Student Services - Service Meets Student Needs (% Of Time)

ALL SCHOOLS

Monday, June 19, 2006

## NUMBER OF RESPONDENTS TO EACH CATEGORY

	100-90% (4)	89-80% (3)	79-70% (2)	< 70% (1)	<i>n</i>	$\bar{x}$	Percent Favorable
Academic Support Services (tutoring, learning assistance)	232	63	11	10	316	3.64	93.35%
Alumni Field House	355	83	16	10	464	3.69	94.40%
Bookstore	340	150	37	20	547	3.48	89.58%
Bursar's Office (tuition and fees payment)	296	95	12	19	422	3.58	92.65%
E-connect (on-line registration services)	365	136	24	12	537	3.59	93.30%
Enrollment Services: Financial Aid	286	95	21	13	415	3.58	91.81%
Enrollment Services: Registrar	363	86	14	8	471	3.71	95.33%
Food Service	130	183	94	74	481	2.77	65.07%
Information Services Help Desk (computing)	289	83	21	24	417	3.53	89.21%
Learning Resource Center (SAHS/SON)	184	60	9	5	258	3.64	94.57%
Legal Services for Students	42	13	8	10	73	3.19	75.34%
Library	357	148	22	10	537	3.59	94.04%
Ombudsman Services	42	17	4	13	76	3.16	77.63%
Parking Office	208	97	27	32	364	3.32	83.79%
Police Department	172	60	13	9	254	3.56	91.34%
Services for Students with Disabilities	39	6	3	5	53	3.49	84.91%
Student Affairs Office (Your School)	305	79	10	9	403	3.69	95.29%
Student Life (Student Organizations and campus activities)	328	84	12	13	437	3.66	94.28%

(sample population = 614 )

**NUMBER OF RESPONDENTS TO EACH CATEGORY**

	<b>100-90%</b> <b>(4)</b>	<b>89-80%</b> <b>(3)</b>	<b>79-70%</b> <b>(2)</b>	<b>&lt; 70%</b> <b>(1)</b>	<b><i>n</i></b>	<b><math>\bar{x}</math></b>	<b>Percent Favorable</b>
<b>Student Wellness: Counseling Services</b>	134	46	14	13	207	3.45	86.96%
<b>Student Wellness: Health Services</b>	274	107	33	26	440	3.43	86.59%

(sample population = 614 )

# Around Campus Tally

ALL SCHOOLS

Monday, June 19, 2006

## NUMBER OF RESPONDENTS TO EACH CATEGORY

	Strongly Agree (5)	Agree (4)	Neither (3)	Disagree (2)	Strongly Disagree (1)	<i>n</i>	$\bar{x}$	Percent Favorable
Tuition and fees are appropriate.	133	323	46	76	17	595	3.81	83.06%
Parking cost is reasonable.	143	286	93	56	17	595	3.81	85.46%
Student E-news and e-announcements are a good way to find out about student life.	190	327	49	24	2	592	4.15	95.21%
Library resources are sufficient.	157	356	34	36	11	594	4.03	91.61%
Jamail Student Center amenities are appropriate for study and leisure time.	131	266	148	39	7	591	3.80	89.62%
UTMB apartments are an attractive option.	26	62	323	113	69	593	2.77	32.59%
Quest 2005 New Student Weekend was a positive introduction to UTMB.	100	153	320	13	5	591	3.56	93.36%
Internet access at UTMB is sufficient.	199	276	21	65	30	591	3.93	83.33%
Student Government Association is effective as a voice for students.	77	223	225	54	11	590	3.51	82.19%
UTMB Dorms are comfortable (adequate space, lighting, heat, air, etc)	18	37	431	65	39	590	2.88	34.59%
Syndrome (yearbook) is a reasonably priced (\$17 a year) memento.	106	249	196	25	15	591	3.69	89.87%
Mega Life Insurance coverage is adequate.	13	76	296	108	99	592	2.66	30.07%
Grounds and buildings are adequately maintained.	158	374	32	24	6	594	4.10	94.66%
Custodial services are adequate.	153	344	64	29	5	595	4.03	93.60%
Student email services are sufficient.	202	308	11	54	17	592	4.05	87.78%
Student computing resources at UTMB are sufficient.	181	327	41	36	7	592	4.08	92.20%
Study space is adequate.	121	305	49	100	18	593	3.69	78.31%

(sample population = 614 )

**NUMBER OF RESPONDENTS TO EACH CATEGORY**

	<b>Strongly Agree (5)</b>	<b>Agree (4)</b>	<b>Neither (3)</b>	<b>Disagree (2)</b>	<b>Strongly Disagree (1)</b>	<b><i>n</i></b>	<b><math>\bar{x}</math></b>	<b>Percent Favorable</b>
<b>Student Parking availability is adequate.</b>	29	123	82	220	138	592	2.47	29.80%
<b>Hospital staff is courteous and respectful to students</b>	81	294	149	59	7	590	3.65	85.03%
<b>Adequate clinical experiences are available.</b>	107	308	135	35	9	594	3.79	90.41%
<b>Career Development is adequate.</b>	78	230	229	41	12	590	3.54	85.32%
<b>Participation in campus activities is helpful in achieving my educational goals.</b>	99	286	177	27	4	593	3.76	92.55%

(sample population = 614 )

# Student Opinion Tally

ALL SCHOOLS

Monday, June 19, 2006

## NUMBER OF RESPONDENTS TO EACH CATEGORY

	Strongly Agree (5)	Agree (4)	Neither (3)	Disagree (2)	Strongly Disagree (1)	<i>n</i>	$\bar{x}$	Percent Favorable
I would enroll at UTMB if given the choice again.	257	275	21	32	10	595	4.24	92.68%
My education at UTMB prepares me adequately for success in my future professional role.	232	308	33	17	3	593	4.26	96.43%
My education at UTMB prepares me adequately for success on national board examinations.	171	232	165	21	5	594	3.91	93.94%
I am excited about my chosen career field.	335	214	29	9	3	590	4.47	97.86%
I am overall satisfied with student services (Enrollment Services, Student Wellness and Student Life) at UTMB.	228	336	18	9	3	594	4.31	97.92%
Students input is valued in curriculum development.	156	262	79	72	26	595	3.76	81.01%
Students are treated with respect and courtesy by faculty.	189	316	31	47	10	593	4.06	89.86%
There is racial/ethnic harmony at UTMB.	198	305	66	17	8	594	4.12	95.27%
I am often overwhelmed by school.	84	201	61	213	34	593	3.15	53.57%
Sexual harassment is a problem at UTMB.	6	17	111	265	195	594	1.95	4.76%
Professionalism (e.g. integrity, compassion and respect) is important at UTMB.	231	318	20	21	4	594	4.26	95.64%
UTMB has a positive image that helps recruitment.	150	348	59	30	7	594	4.02	93.08%
Students have a sense of pride in UTMB as an educational institution.	156	325	59	44	9	593	3.97	90.07%
Discrimination based on sexual orientation exists at UTMB.	16	23	171	237	146	593	2.20	9.24%
UTMB campus is safe and secure.	104	400	47	39	1	591	3.96	92.65%
I like Galveston Island as a place to live and go to school.	81	268	84	115	45	593	3.38	68.57%
UTMB provides services and activities that support our diverse student population.	132	354	87	13	4	590	4.01	96.62%

(sample population = 614 )

**NUMBER OF RESPONDENTS TO EACH CATEGORY**

	<b>Strongly Agree (5)</b>	<b>Agree (4)</b>	<b>Neither (3)</b>	<b>Disagree (2)</b>	<b>Strongly Disagree (1)</b>	<i>n</i>	$\bar{x}$	<b>Percent Favorable</b>
<b>Cheating is not a problem at UTMB.</b>	86	256	149	78	25	594	3.51	76.85%
<b>Students are courteous and respectful to each other.</b>	143	395	22	30	5	595	4.08	93.89%

(sample population = 614 )

# Demographics

## ALL SCHOOLS

Monday, June 19, 2006

### MAJOR

<p><b><u>GRADUATE SCHOOL</u></b></p> <p><b><u>Pre-candidacy</u></b></p> <p><i>Biomedical Sciences:</i> 54  <i>Medical Humanities:</i> 3  <i>Nursing (doctoral):</i> 4</p> <p><b><u>Post-candidacy</u></b></p> <p><i>Biomedical Sciences:</i> 53  <i>Medical Humanities:</i> 4  <i>Nursing (doctoral):</i> 2</p>	<p><b><u>MEDICAL SCHOOL:</u></b></p> <p><i>Medicine I:</i> 98  <i>Medicine II:</i> 58  <i>Medicine III:</i> 52  <i>Medicine IV:</i> 58</p> <p><b><u>M.D./Ph.D.:</u></b> 17</p>	<p><b><u>ALLIED HEALTH</u></b></p> <p><i>Clinical Laboratory Sciences:</i> 11  <i>Occupational Therapy:</i> 11  <i>Physical Therapy:</i> 30  <i>Physician Assistant:</i> 32  <i>Respiratory Care:</i> 6</p> <p><i>Enrolled in Clinical:  Laboratory Sciences  Distance Learning Classes</i> 1</p>
<p><b><u>Do you belong to a UTMB student organization(s)?</u></b></p> <p><i>I do not belong to any club or student org:</i> 139  <i>I belong to 1 club or student organization:</i> 128  <i>I belong to 2 clubs or student organizations:</i> 141  <i>I belong to 3 or more clubs or student orgs:</i> 184</p>		<p><b><u>NURSING SCHOOL</u></b></p> <p><i>Accelerated BSN:</i> 5  <i>2yr progression BSN:</i> 60  <i>3yr progression BSN:</i> 25  <i>RN-BSN:</i> 9  <i>Masters:</i> 21  <i>Enrolled in Masters:</i> 10  <i>Distance Learning</i>  <i>Post Masters:</i> 0</p>
<p><b><u>If you belong to a student organization, how much time do you spend participating in club related activities a week?</u></b></p> <p><i>I spend 1 to 2 hours:</i> 357  <i>I spend 3 to 4 hours:</i> 71  <i>I spend 5 to 6 hours:</i> 16  <i>I spend more than 6 hours:</i> 7</p>		

( sample population = 614 )

From: UTMB Student Survey, 2006

**MAJOR**

<p><b><u>GRADUATE SCHOOL</u></b></p> <p><b><u>Pre-candidacy</u></b></p> <p><i>Biomedical Sciences:</i> 0  <i>Medical Humanities:</i> 0  <i>Nursing (doctoral):</i> 1</p> <p><b><u>Post-candidacy</u></b></p> <p><i>Biomedical Sciences:</i> 0  <i>Medical Humanities:</i> 0  <i>Nursing (doctoral):</i> 0</p>	<p><b><u>MEDICAL SCHOOL:</u></b></p> <p><i>Medicine I:</i> 0  <i>Medicine II:</i> 0  <i>Medicine III:</i> 0  <i>Medicine IV:</i> 0</p> <p><b><u>M.D./Ph.D.:</u></b> 0</p>	<p><b><u>ALLIED HEALTH</u></b></p> <p><i>Clinical Laboratory Sciences:</i> 0  <i>Occupational Therapy:</i> 0  <i>Physical Therapy:</i> 0  <i>Physician Assistant:</i> 0  <i>Respiratory Care:</i> 0</p> <p><i>Enrolled in Clincial:  Laboratory Sciences  Distance Learning Classes</i> 0</p>
<p><b><u>Do you belong to a UTMB student organization(s)?</u></b></p> <p><i>I do not belong to any club or student org:</i> 1  <i>I belong to 1 club or student organization:</i> 0  <i>I belong to 2 clubs or student organizations:</i> 0  <i>I belong to 3 or more clubs or student orgs:</i> 0</p>	<p><b><u>NURSING SCHOOL</u></b></p> <p><i>Accelerated BSN:</i> 0  <i>2yr progression BSN:</i> 0  <i>3yr progression BSN:</i> 0  <i>RN-BSN:</i> 0  <i>Masters:</i> 0  <i>Enrolled in Masters:</i> 0  <i>Distance Learning</i>  <i>Post Masters:</i> 1</p>	
<p><b><u>If you belong to a student organization, how much time do you spend participating in club related activities a week?</u></b></p> <p><i>I spend 1 to 2 hours:</i> 0  <i>I spend 3 to 4 hours:</i> 0  <i>I spend 5 to 6 hours:</i> 0  <i>I spend more than 6 hours:</i> 0</p>		

( sample population = 614 )

From: UTMB Student Survey, 2006