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**Institute for Healthcare Improvement**  
Improving Health and Health Care Worldwide

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### What Matters Most in End-of-Life Care

A robust shared decision-making process helps providers understand what matters most to each patient, to help ensure end-of-life care matches the patient's wishes. »

#### FOCUS AREAS

- Improvement Capability »
- Person- and Family-Centered Care »
- Patient Safety »
- Quality, Cost, and Value »
- Triple Aim for Populations »

#### OPEN SCHOOL

The IHI Open School is transforming health care education around the world »

**WIHI**  
Free Audio Program

#### IN-PERSON TRAINING

Improvement Coach Professional Development Program Begins  
September 1 | Boston, MA »

#### IN-PERSON TRAINING

Patient Safety Executive Development Program  
September 8-14 | Cambridge, MA »


#### AUDIO PROGRAM

**WIHI: How Health Care Can Accelerate Health Equity**  
September 15 | 2-3 PM ET »

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### Personalize Your Experience

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### Benefits of Registration

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- Seek a mentor or become one to a student in the health professions using the Find a Mentor feature.
- Be alerted to new content, site features, and learning opportunities based on your interests through RSS feeds and email updates.
- Use Improvement Tracker to document improvement projects, collect data on key measures, and keep track of changes over time.

## Fill out Registration Form



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Password\*   
(Passwords are case-sensitive and must be between 6 and 12 characters)

Confirm Password\*

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First Name\*

Last Name\*

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The following courses are required: (QI 101 – QI 105: **NOTE** new course titles)

Courses	Certificates
	
<b>Improvement Capability</b>	
<input checked="" type="checkbox"/> QI 101: Introduction to Health Care Improvement*	
<input checked="" type="checkbox"/> QI 102: How to Improve with the Model for Improvement*	
<input checked="" type="checkbox"/> QI 103: Testing and Measuring Changes with PDSA Cycles*	
<input checked="" type="checkbox"/> QI 104: Interpreting Data: Run Charts, Control Charts, and Other Measurement Tools*	
<input checked="" type="checkbox"/> QI 105: Leading Quality Improvement*	
<input type="checkbox"/> QI 201: Planning for Spread: From Local Improvements to System-Wide Change	
<input type="checkbox"/> QI 202: Achieving Breakthrough Quality, Access, and Affordability	
<input type="checkbox"/> QI 301: Guide to the IHI Open School Quality Improvement Practicum	