

How to Access and Install the UTMB VPN

1. Access iUTMB from www.utmb.edu. Click *iUTMB* in the upper right corner then click *MyVPN Remote Access* from the vertical menu on the left.

The screenshot shows the UTMB iUTMB website interface. At the top right, there is a navigation menu with links for Public Home, About UTMB, Directory, Map, Web Mail, and iUTMB. A red arrow points to the iUTMB link. Below the navigation menu is a search bar. The main content area features a large banner for the 'UTMB Family Campaign—There's still time to give innovations in mind'. Below the banner are sections for 'AROUND UTMB', 'HOT OFF THE PRESS', 'YOUR BENEFITS', 'YOUR HEALTH, YOUR CHOICE', and 'FUNDING OPPORTUNITIES'. On the left side, there is a vertical menu with various links. A red arrow points to the 'MyVPN Remote Access' link in this menu. At the bottom right, there are several buttons: 'Best Care', 'Zika Information for Clinicians', 'Patient Safety Net (PSN)', and 'I am UTMB'.

2. Choose the corresponding device type you wish to install VPN Access. In the example below, the instructions for users of Windows based laptops and desktops have been highlighted.

The screenshot shows the UTMB Health Information Services website. The header includes the UTMB Health logo, the text "Information Services", and a search bar with "Search UTMB" and "Go!" buttons. Below the header is a navigation menu with tabs for Business, Operations/Facilities, Information Svcs, Human Resources, Finance, Marketing, Performance Mgmt, Police, and Contacts. The date "Tuesday, Mar 14, 2017" is displayed in the top right. The main content area is titled "myVPN Setup" and contains the following text:

MyVPN now uses a client called JUNOS PULSE, replacing the Network Connect client.

Mobile device users:
Download the Junos Pulse app from the app store of your device. Enter URL <http://myvpn.utmb.edu>. Other info needed is AD username and password.

OS X Users (MACs):
Mavericks it installs with Firefox or you can contact the service desk (ext. 25200) for the DMG install file.

Workstations (not MACs):
Open <http://myvpn.utmb.edu> in your browser. Browser is only needed to install Junos Pulse which can be run directly from the taskbar after being installed.

Windows Users:
Be sure to both allow Pop-Ups and Active X Controls downloads before proceeding (for Internet Explorer users, when you click the link watch just below the URL/ADDRESS line for an indicator that a pop-up was blocked and click it to allow the pop-up). To get started, open Internet Explorer and go to: <http://myvpn.utmb.edu>

The "Windows Users" section is highlighted in yellow, and a red arrow points to the URL <http://myvpn.utmb.edu> within this section.

3. Login via your username and password. This is the same user name and password used to access your *Student Center*.

Secure | https://myvpn.utmb.edu/dana-na/auth/url_default/welcome.cgi

utmb Health

MyVPN Portal
Junos Pulse Secure Access Service for UTMB

username

password

Please sign in to begin your session

Prior to accessing this information system you should be thoroughly familiar with UTMB's policies and practice standards, accessible at <http://www.utmb.edu/infosec/PoliciesStandards/Index.asp>

By using this information system, you acknowledge that you understand these issues and will comply with these policies.

Please Note - Two Factor Authentication Is Now Required As Of October 1, 2015.

For more information about two-factor registration visit: <http://www.utmb.edu/duo>

[Click here for the UTMB VPN setup instructions](#)

Click here for the UTMB VPN [FAQ](#).

4. You will also need to setup two-factor authentication. This can be completed on your Android or iOS smart phone. You will need to know your user name and password for the App Store or Google Play Store. The instructions are on this same page.

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If you still need assistance with setup, please contact the IS Help Desk.

Off campus: (409)-772-5200

On campus: X25200