The department of Information Service Video Operations offers the latest technology in multimedia video-conferencing as well as satellite downlink capabilities to UTMB faculty, students, staff and affiliates.

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CMA – Desktop video conferencing

The most effective and "face-to-face" alternative to video conferencing is simple and most affordable. CMA desktop conferencing is powerful in allowing the registered users to have the ability to view each other face to face along with the ability to share data from the user’s desktop or laptop. CMA is H.323 Compliant for interacting with existing conferencing systems. CMA users also have the option to chat “live” online without connecting your video web camera and CMA users have the ability to connect to “multiple” CMA users at any given scheduled date/time. For multiple CMA video connections see Polycom Accord Multipoint Video/Audio bridge pricing below. CMA users also have the ability to connect to “multiple” CMA users at any given scheduled date/time. For multiple CMA video connections see Polycom Multipoint Video/Audio bridge pricing listed below.

NOTE: CMA software installation does not include the purchase of a web camera and/or audio speakers.

I.S. Video-conference Equipped Rooms

Information Services Video Operations have ready to use video-conference equipped rooms located in Levin Hall. The video-conference equipped rooms are located on the 5th Floor and the seating accommodates up to 60 people. The video-conference rooms are available for rental on an hourly basis which includes the latest technology in broadcasting “LIVE” content in high definition (HD).

Each room is equipped with HD cameras and microphones, computer access for power point presentations, internet access, DVD player and the ability to record each conference. Each scheduled room confirmation offers onsite technical support, room set-up and conference monitoring throughout the duration of the broadcast. Multipoint capabilities are also available per scheduled room request for an additional charge.

The hourly video room rental is $50.00 per hour/per room and the rooms available are listed below:
Levin Hall 5.514 (seats 10)

Room rental includes: A single point-to-point H.323 (IP)* video-conference connection, presentation PC for PowerPoint with Internet/network access, playback DVD/VCR, record presentation onto DVD/VCR, document camera, digital capture recording, dry erase board, and on-site technical support.

Levin Hall 5.521 (seats 60 max.)

Room rental includes: A single point-to-point H.323 (IP)* video-conference connection, presentation PC for PowerPoint with internet access, playback DVD/VCR, record presentation onto DVD/VCR, document camera, digital capture recording, and on-site technical support. Room rental also includes on-site technical support.

*NOTE: Point-to-point video connection does not include H.320 (ISDN) calls.

These rooms may also be used for meetings that do not require videoconferencing or other technology for a “room use only” fee of $50.00 per hour. Fees in addition to the “room use only” may apply if set-up is required for presentations.
Portable Video System

A portable video conferencing system is available for rental for an hourly fee. This allows video conferencing from any location equipped with an active data jack. The roll-about-portable video system includes all video components needed to broadcast a live meeting with both audio and video components. The portable system is equipped with a high definition camera, HD video codec, microphone, single viewing monitor and a video operator to assist with set-up and operations of the broadcast.

Rental of the video portable is $50.00 per hour with a onetime set-up fee of $80.00 will apply per event scheduled on campus.

NOTE: Additional set-up fees will apply for broadcast events “off” campus.

Web Streaming Server Options

Internet streaming server is a media source for broadcasting a meeting or conference via the internet for a nominal fee. The internet stream and URL allows remote participants to access the LIVE video/audio stream by using their own PC and Apple QuickTime or Windows Media player. The streaming server will allow high quality content via the web for up to 1,000 on-line viewers.

Recording of the stream is also made available upon request.

$150.00 per scheduled broadcast up to 2 hours of transmission which includes streaming equipment set-up at the customer’s request. Additional fees will apply after the first 2 hours.

$25.00 per hour for adding the streaming server set-up and broadcast to a scheduled video-conference.
Satellite downlink is one way video and audio received from a registered downlink provider. The downlink receiver capabilities have the ability to transmit both digital and analog signals. The transmission can be viewed via UTMB campus television, video conferencing equipment and or internet streaming server.

$40.00 per hour of transmission. A request for recording onto DVD or DIGITAL is $10.00 per copy.

Polycom Multipoint Video and/or Audio Bridge
(Resource allows user to video connect 2 or more local/remote locations at one given time)

Multipoint video conferencing is also offered for all video users which allow the ability to broadcast “LIVE” conferences to multiple remote video locations per scheduled conference. Monthly service fees apply that allow unlimited access per month or per scheduled conference. This option is a great opportunity in order to save time and travel costs.

Videoconference: $10.00 per site/per hour

Teleconference (audio only)*: $10.00 per site/per hour
*Basic long distance charges of $.28 cents per minute will apply if the bridge initiates a call to an off-campus site. Remote sites may also dial in. In that case, long distance charges will not apply.

*Note: Sprint Long Distance Carrier prices are subject to change without written or prior notice to the customer or provider.
### ISDN (h.320) Video Connections

$.28 cents per channel/per call

Average rate for an ISDN video call is 6 channels @ **$1.68 per minute/$100.80 per hour.** International video rates differ. Please call for an estimate.

**Coordination fee: $50.00 per videoconference request**, which includes testing with remote location(s) off campus and for special events.

### Virtual Video Meeting Room Access

Virtual Video Meeting rooms allows individual and groups video users including desktop CMA users to access a meeting room by dialing an IP address along with an assigned meeting room 4 digit access code. The meeting room is set-up monthly for a fee that allows unlimited access without having to schedule each meeting. The meeting room requestor/owner has full access to the assigned meeting room and settings can be modified accordingly to meet the customer’s needs.

**Monthly fee: $150.00 per month** includes “UNLIMITED” usage of a video meeting room with the ability to host up to five participants to video connect simultaneously using the assigned password of the virtual meeting room owner. The virtual meeting room has the ability to integrate audio calls along with video. No in advance scheduling needed. Additional fees may apply to add users to any VMR.

### Monthly Managed Multipoint Video Bridge Access

**Monthly fee: $500.00 per month** includes “UNLIMITED” hourly multipoint access up to 20 simultaneously connected IP sites on or off campus. Telephone technical support is available during each scheduled conference. Dual streaming (people and content), lecture mode, and continuous-presence conference options are available. Please call for more details. Conference options are limited resources; therefore, each conference MUST be scheduled in advance. Monthly access fee does not include a videoconference room or equipment set-up. It ONLY includes the Multipoint Control Unit (MCU) and H.323 (IP) sites.

### Video-conference Operator/Engineer

**Videoconference Operator: $35.00 per hour.**

**Engineer Technical Assistance: $100.00 per hour.**
Observation/Education Camera Video Capture Services

Information Services Video Operations maintains Milestone Capture Servers. These can be interfaced with Network Cameras to record audio, video based on motion, alarm inputs, etc. I.S.V.O. can also coordinate installation of these cameras to meet your needs. Pricing for the Recording Server is $20.00 per month. Recorded videos can be kept on the servers for a period of up to 150 days and then is deleted from the archive. Assistance in coordination and installing security cameras is available as well.

For additional information or to schedule an appointment on a custom design to meet your camera recording needs please contact IS Video Operations.

Custom Builds and Installs for Multimedia Rooms

Information Services Video Operations can also custom design audio visual solutions for classroom and conference rooms. These solutions include projection systems, audio, video conferencing, simple touch panel for room operations, lighting and screen controls.

For additional information on a custom design to meet your video-conference and audio visual needs please contact IS Video Operations at 409-747-9037 to schedule an appointment.

For additional information, please contact:

ISVO Control Room at 409-747-9037

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